

**RESPONSES TO IMPOLITE CRITICISM BY INDONESIAN  
EFL STUDENTS IN SURAKARTA**

**THESIS**

**Submitted to the Department of Language Studies,  
Graduate School of Universitas Muhammadiyah Surakarta  
in Partial Fulfillment of the Requirements for  
the Degree of Master of Education**



by:  
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**DEPARTMENT OF LANGUAGE STUDIES  
GRADUATE SCHOOL  
UNIVERSITAS MUHAMMADIYAH SURAKARTA  
2018**

**APPROVAL**

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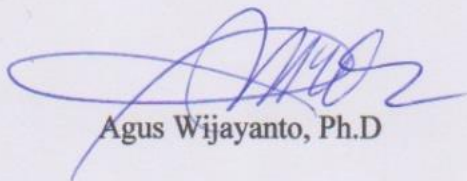
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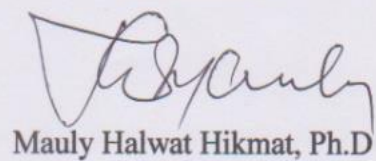
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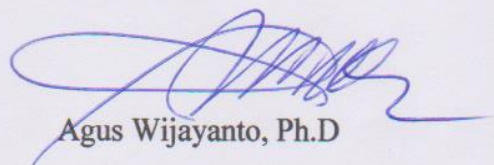
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Surakarta, November 2018

Primary Supervisor



Agus Wijayanto, Ph.D



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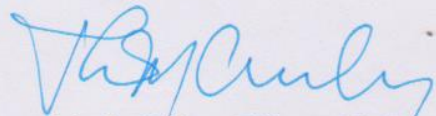
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**APPROVAL OF THESIS FOR SUBMISSION**

**RESPONSES TO IMPOLITE CRITICISM BY INDONESIAN EFL  
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Submitted by

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Has been examined by the board of examiners on 10<sup>th</sup> December 2018. All feedback, corrections, and suggestions recommended by the examiners have been considered and revision has been accordingly made by the student.

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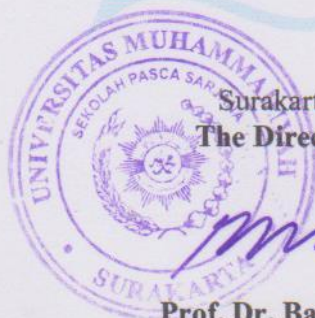


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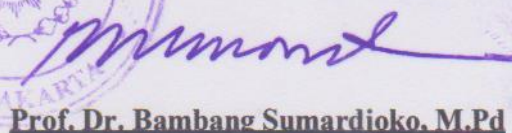
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## STATEMENT OF AUTHORSHIP

I hereby confirm that this thesis entitled “Responses to Impolite Criticism by Indonesian EFL Students in Surakarta” is an original and authentic work written by myself and it has satisfied the rules and regulations of Muhammadiyah University of Surakarta with respect to plagiarism. I certify that all quotations and the sources information have been fully referred and acknowledged accordingly.

I confirm that this thesis has not been submitted for award of any previous degree in any tertiary institutions in Indonesia or abroad.

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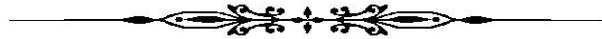
## MOTTO

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

*Inna solati, wanusuki, wamahyaya, wamamati, Lillahirabbil 'alamin*

Truly, my prayer, my service of sacrifice, my life, and my death are (all) for Allah,  
the Cherisher of the Worlds

(Q.S. Al-An'am: 162)

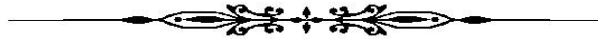


*Fainnama' al 'usri yusro.. Innama' al 'usri yusro...*

So, verily, with every difficulty, there is relief

Verily, every difficulty, there is relief

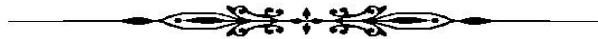
(Q.S. Al-Insyirah: 6-7)



*Laa yukallifu-llaahu nafsan illa wus'ahaa*

On no soul doth Allah Place a burden greater than it can bear

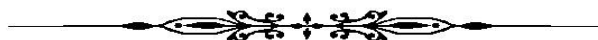
(Q.S. Al-Baqarah: 285)



*Wasta'innu bissabri wassalah*

Seek Allah's help with patience and prayer

(Q.S. Al-Baqarah: 45)



## DEDICATION

*This thesis is dedicated to:*

*My beloved mother*

Sendang Nurbuwanawati, S. Pd.

---

*My beloved father*

Catur Pribadi, S. Pd.

---

*My beloved brother and sisters*

Aldy Facriansyah Pribadi

Alya Salsadina Pribadi

Alsya Sandrina Pribadi

Alisya Sabrina Pribadi

---

How lucky I am  
to have you in my life





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*Assalamualaikum Warahmatullahi Wabarakatuh.*

Praise to Allah SWT, the most Beneficent and the most Merciful, for His blessing, that the writer can finally finish her thesis entitled “*Responses to Impolite Criticism by Indonesian EFL Students in Surakarta*”

*Shalawat* and *Salam* are also given to our prophet Muhammad SAW who brought the mankind from the darkness into the lightness. She realizes that this study will be hard to be finished without other people’s help, support, guidance, and suggestion. Therefore, she would like to express her special gratitude and appreciation for those who have helped her.

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8. All who cannot be mentioned one by one. Thanks for helping the writer in finishing this thesis.

Finally, she realizes that this thesis is far from being perfect. The writer hopes and needs the constructive criticism and suggestion to make this thesis better. She also hopes that the thesis will be useful for the readers and give contribution to the other researcher.

*Wassalamu'alaikum Warahmatullahi Wabarakatuh*

Surakarta, November 20<sup>th</sup>, 2016

The Writer

**Alvy Mayrina Pribadi**

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## **LIST OF ABBREVIATION**

EFL	: English as a Foreign Language
DCT	: Discourse Completion Task
AFA	: Accepting Face Attack
CFA	: Countering Face Attack
CS	: Combined Strategy
DC	: Defensive Countering
OC	: Offensive Countering
A	: Abrogation
I	: Ignoring
E	: Explanation

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## ABSTRACT

Alvy Mayrina Pribadi. S200160071. ***RESPONSES TO IMPOLITE CRITICISM BY INDONESIAN EFL STUDENTS IN SURAKARTA***. Muhammadiyah University of Surakarta. 2018.

This research identified the response strategies to impolite criticism used by Indonesian EFL students in Surakarta, the influence of status levels towards the use of responses to impolite criticism strategies, and the influence of familiarity or social distance towards the use of responses to impolite criticism strategies. The type of this research was qualitative research. The data of this research were all responses to impolite criticism used by students when they were criticized. The data were elicited by means of discourse completion tasks (DCTs) from 40 Indonesian English as a foreign language students in Surakarta, Central Java and analysed by using Bousfield's (2008) theory. The findings showed there were three kinds of response to impolite criticism strategies used by Indonesian EFL students in Surakarta, namely: accepting face attack (AFA), countering face attack (CFA), and combined strategy (CS). It also showed that the difference of status levels and social distance between interlocutors influenced the strategies in responding impolite criticism.

***Keywords: impoliteness, criticism, response, strategy***

## ABSTRAK

Alvy Mayrina Pribadi. S200160071. ***RESPONSES TO IMPOLITE CRITICISM BY INDONESIAN EFL STUDENTS IN SURAKARTA***. Universitas Muhammadiyah Surakarta. 2018.

*Penelitian ini mengidentifikasi strategi yang digunakan mahasiswa Bahasa Inggris sebagai Bahasa asing di Surakarta dalam merespon kritik tidak sopan, pengaruh perbedaan status dan tingkat keakraban terhadap strategi yang digunakan dalam merespon kritik tidak sopan. Penelitian ini merupakan penelitian deskriptif kualitatif. Data dari penelitian ini adalah semua respon terhadap kritik tidak sopan yang digunakan mahasiswa ketika dikritik. Data dari penelitian ini didapatkan dari kuesioner dalam bentuk discourse completion tasks (DCTs) yang diperoleh dari 40 mahasiswa Bahasa Inggris sebagai Bahasa asing di Surakarta, Jawa Tengah dan dianalisis menggunakan teori Bousfield (2008). Hasil dari penelitian ini menunjukkan ada tiga jenis strategi yang digunakan mahasiswa dalam merespon kritik tidak sopan, yaitu: menerima serangan, menyerang balik, dan strategi kombinasi. Hasil dari penelitian ini juga menunjukkan bahwa perbedaan status dan tingkat keakraban mempengaruhi strategi mahasiswa dalam merespon kritik tidak sopan.*

***Kata kunci: ketidaksopanan, kritik, respon, strategi***